

Mountain Retreat

Check In: 4pm EST
Address: Available in AirBNB
Once Booked

Check Out: 10am EST
Property Owners: Mike & Debbie
O'Connor

Online Resources & Pre-Arrival Guide

Please be sure to view pre arrival resources. We have compiled essential information on the area, and our condo.
<https://bit.ly/oconnor-family-rentals>

Check-In Info

- Please check In NO EARLIER than 4pm
- Our Condo has a lockbox with the keys. The code will be sent through AirBNB.
- ***The Lockbox code will be made available 3 days prior to check-in.***

Payment Policies

- Rates are subject to change until reservation is confirmed.
- ****We only accept payments through VRBO/AirBNB****
- CANCELLATION- If you would like to cancel, please send us a cancellation request and why you want to cancel. *We will not process a cancellation unless **you** initiate the cancellation request-* which can be done from AirBNB or the VRBO App. Please see your confirmation on AirBNB or VRBO for *your* cancellation policy.

House Rules

SMOKING: Absolutely NO SMOKING is allowed in the unit or on the decks. ***The security deposit will be withheld.***

FURNISHINGS: Please DO NOT move or rearrange furniture for any reason.

SKIS: may be stored outside in the provided ski locker.

PETS: We love pets! However, If you are planning on traveling with pets, you must notify the owners. ***If pets are brought onto property without prior notification, the renter will be charged a \$100 fee from the security deposit.***

ACCESS: Guest(s) shall allow Homeowner access to the property for purposes of repair and inspection. Homeowners shall exercise this right of access in a reasonable manner.

HOUSEKEEPING: There is no daily housekeeping service. While linens and bath towels are included in the unit, daily maid service is not included.

WEATHER: No refunds are given due to inclement weather or loss of power in unit caused by storms.

ALLERGIES: Our home is pet friendly. Although the unit is thoroughly cleaned between each guest, those with severe allergies to pets are advised not to rent this unit.

Condo Association Rules (If rules are broken, the condo association will fine the owners and that fine will be paid by the renter.)

1. No Motorcycles, snowmobiles, trailers, or RVs are allowed on property.
2. Do not hang clothing, towels, or any object on deck railings.
3. No propane or charcoal grills of any kind. Electric grills are permitted.

13 Duck Pond Way Unit #7

4. Please keep front decks clear of objects. Items, including bicycles, may be stored on the back deck.

Check-Out Procedures

Checkout instructions are located in our binder at the condo.

Please Check-Out By 10am

Contact With The Owners

Owners are within a 5-minute drive away to help with any problems that may arise. You can also contact us by email or phone. We will primarily contact you through VRBO & Email. A binder is available with the operation of unit utilities, including television, as well as area attractions, and restaurants. We have lived in the area for over 30 years, and would be happy to give you suggestions on what to do and see. If you have any questions please do not hesitate to contact us.

USE AND ENJOYMENT OF UNIT AND PROPERTY (Terms of the Agreement): Renters will comply with all local laws, the rules stated above, and ordinances and community rules regarding the use of the premises. Failure to adhere to these rules may result in immediate termination of stay and all monies paid will be forfeited. This condo is privately owned; the owners are not responsible for any accidents, injuries or illness that occurs while on the premises or its facilities. The Homeowners are not responsible for the loss of personal belongings or valuables of the guest. By accepting this reservation, it is agreed that all guests are expressly assuming the risk of any harm arising from their use of the premises or others whom they invite to use the premise. **By accepting this booking the renter is acknowledging that they have read the policies and agree to the terms set forth by the owners.**

We Look Forward to You Staying With Us!

Mike & Debbie O'Connor, Owners

Email: rentals@oconnorpoolservice.com